



## What is Churchteams?

Churchteams is our database and online giving platform. Churchteams makes giving and communication with our congregation much easier. To get started, simply text the word “ME” to [803-310-4455](tel:803-310-4455) and follow the steps to verify you are in the database. If you are not in the database, please visit Member Services in Room 202 for assistance on Sunday mornings or call the Church Office (803-327-7181) during office hours. You may also visit the [Member Directory Page](http://fbcrockhill.org) at [fbcrockhill.org](http://fbcrockhill.org) or scan the QR code at the bottom of the page to access the Member Directory on a computer and to download the full Churchteams user guide. If you prefer to access the Churchteams online Giving Platform on your computer, visit our [Giving Page](http://fbcrockhill.org) at [fbcrockhill.org](http://fbcrockhill.org).

### Using Churchteams on your smart phone:

Below you will find a list of word commands that can be texted to [803-310-4455](tel:803-310-4455) and what each word does. *(Save 803-310-4455 to your phone contacts)*

#### **HELP :**

- Returns a list of all the commands that are currently available to be used  
*(New commands may be added as new services are offered)*

#### **ME :**

- Allows you to Opt-In to receive text message alerts
- Gets you a mobile web link to reach your own account
- See the Church Directory to find contact info for all other members
- Update Your Information

#### **GIVE:**

- Gets you a mobile web link where you can give to the church one-time or on a recurring basis  
*(You will be prompted to create a “new account password” if you choose recurring giving or wish to save your payment method for future use.)*
- You can choose your fund designations

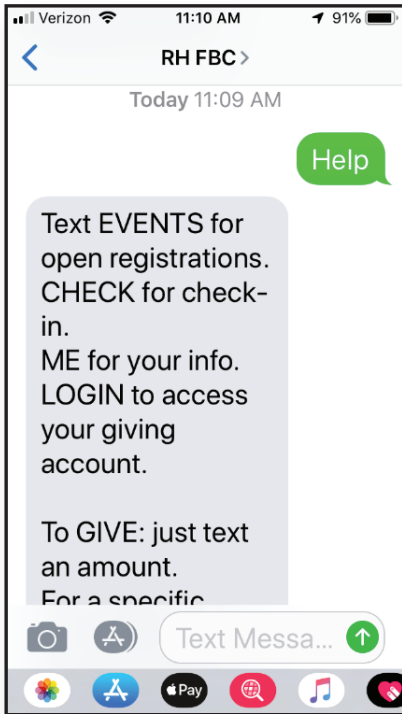
#### **EVENTS :**

- Gets you a mobile web link where you can register for church events

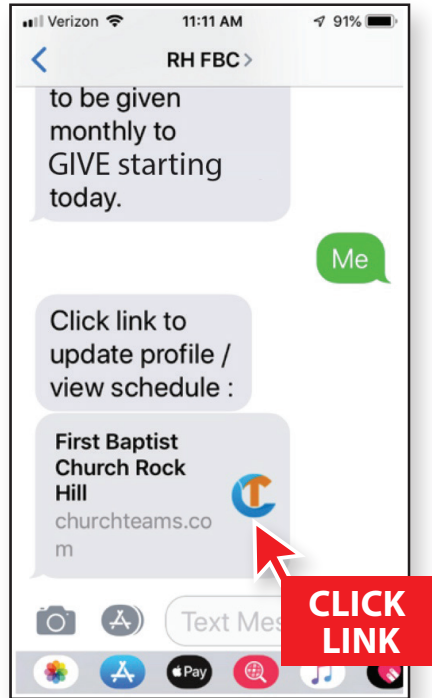


Scan to Visit the  
Member Directory Page

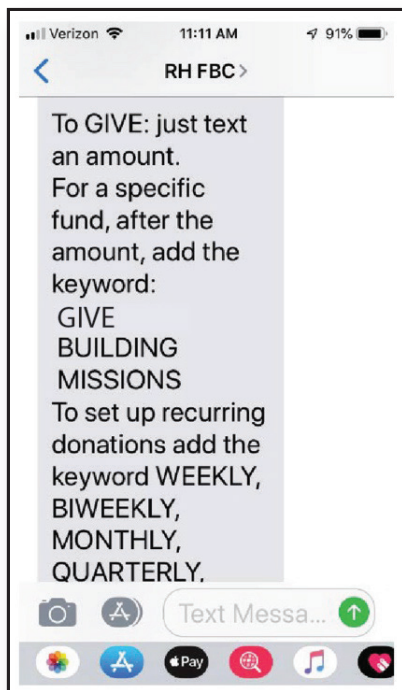
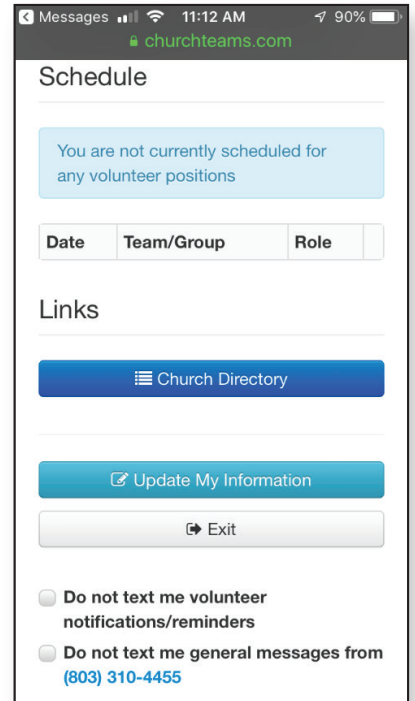
When you text **HELP** :



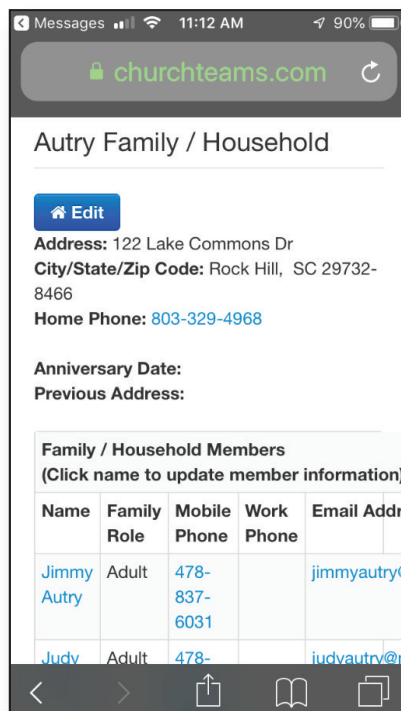
When you text **ME** :



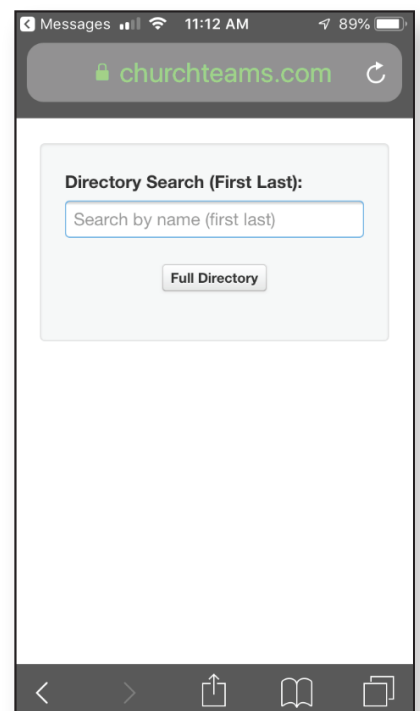
You can see your Schedule, Church Directory, & Update your Information



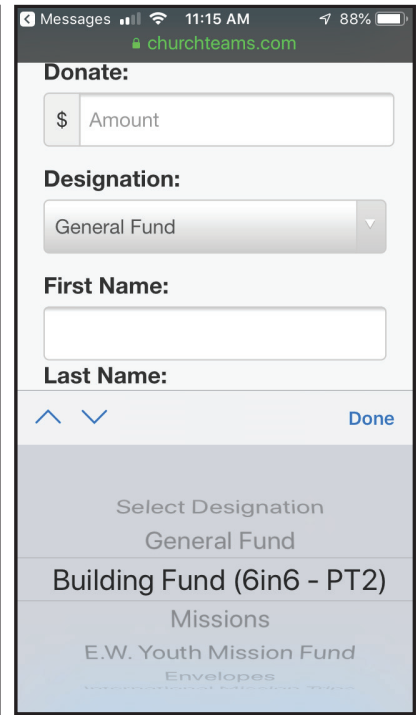
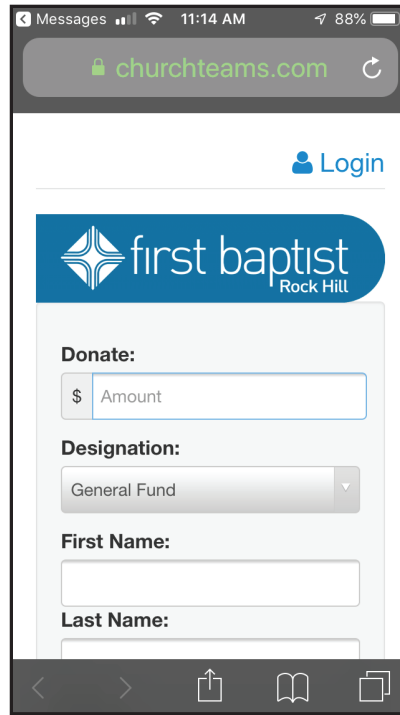
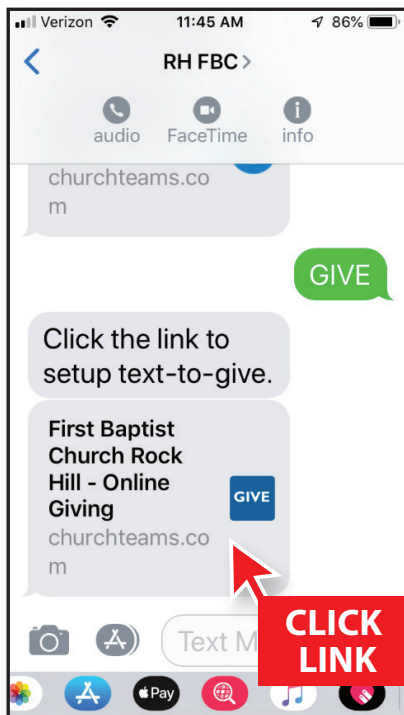
You can See/Edit your Information



You can search for Church Members Information



## When you text **GIVE**:



Text **GIVE** to 803-310-4455. Receive the link back. Select the Link. Add name and address. Select One-Time or Recurring contribution. Select Bank or Credit/Debit Card. Add appropriate numbers. Click **GIVE**. You will receive confirmation of your gift.

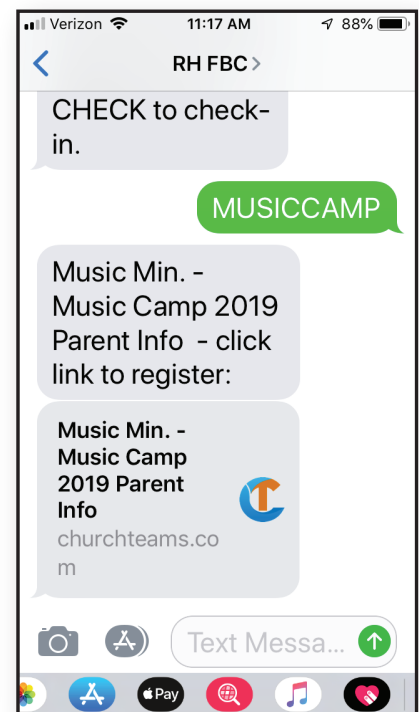
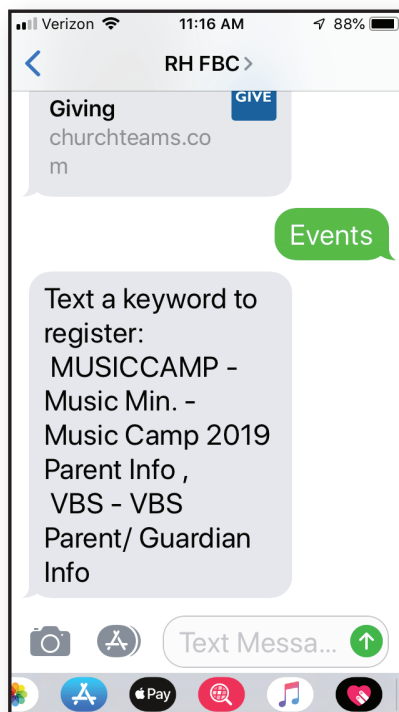
You will be prompted to create a "New Account Password" if you choose to set recurring giving or to save your payment information (you will only have to do this once).

You can change your recurring contribution amount and your saved payment method at any time by using Churchteams by text or on our [Giving Page](http://fbcrockhill.org) at [fbcrockhill.org](http://fbcrockhill.org).

## When you text **EVENTS**:

### *Events Registration*

Texting the word **EVENTS** will take you to a list of Church Events where you can register.



## Using Churchteams without a smart phone:

Using Churchteams on your smartphone with texting is the easiest and fastest way to access the Member Directory and Giving Platform. However, it is possible to access both from a computer.

**STEP 1:** Go to [fbcrockhill.org](http://fbcrockhill.org), then click on the **MEMBERS** tab.

**STEP 2:** Click on the  button.

**STEP 3:** Click the  button.

A password is required to access the Churchteams directory information from your desktop. Church members can contact the Church Office at **803-327-7181** to get the password. You may also get to the members directory page by scanning the QR code below.



Scan to Visit the CT  
Desktop Login Page

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**GIVING:** If you prefer to access the Churchteams Giving Platform online, visit our [Giving Page](#) at [fbcrockhill.org](http://fbcrockhill.org) or scan the QR code to the right.



Scan to Visit  
the Giving Page



*If you have any questions, please don't hesitate to contact us!*

**CHURCH OFFICE #:** 803-327-7181

# FAQ About Church Teams

**Q** - Why offer Church Teams?

**A** - 97% of Americans text at least once a day and texting is the #1 most used way of communication among Americans younger than 50.

**Q** - What is Church Teams?

**A** - A service offered by ChurchTeams.com. It gives the ability for guests and members to initiate an interaction with our church.

**Q** - How Does It Work?

**A** - Send a text to the phone number 803-310-4455. Your first text can be the word "ME" You will receive a return text with a link to the First Baptist Church Rock Hill member database. If you are already in the church data base, the system will ask you to confirm it is you. If you don't appear in the database, go to Member Services or call the church office 803.327.7181.

**Q** - What else can I find once I get connected to the database?

**A** - You can search the church directory to find contact info for any member, update your own profile information, give to the church, or register for events.

**Q** - What other words can I text to the First Baptist Church Rock Hill phone number?

**A** - Texting the keyword HELP will return a text to you with all the available options. Texting the word EVENTS will take you to a list of Church Events where you can register. Texting the word GIVE to this number will provide you with options for one-time or recurring giving, and the ability to direct your contributions to individual funds at church...for example...the General Budget or Building Fund.

**Q** - Does the new Church Teams service offer a phone app?

**A** - No. Church Teams will send you a text to reach the exact page you need on the website.

**Q** - I see a login on the page when I get to the church's Church Teams webpage. Do I need login credentials?

**A** - No. The login is used by church staff and leaders to reach church members. However, you will be prompted to create a "New Account Password" if you setting recurring giving or when saving your payment information (you will only have to do this once).

**Q** - Is there a time limit when I must begin Church Teams?

**A** - No. Anyone in the database may begin using Church Teams whenever they are ready. Share it with your fellow church members anytime. However, other methods of giving like online banking, check, or cash are acceptable.

**Q** - What else will the new system provide to First Baptist Church Rock Hill?

**A** - As we grow into its use, leaders in the church will use Church Teams 1) for taking attendance in class and at meetings, 2) to communicate to groups, classes, and committees, 3) to register guests and thank them for attending, 4) to check-in children, 5) to handle prayer requests and other needs.

Q - How can I get support for using Church Teams?

A - Call the church at 803-327-7181

Q - How do I give using Church Teams?

A - Text GIVE to 803-310-4455. Receive the link back. Select the Link. Add name and address. Select One-Time or Recurring contribution. Select Bank or Credit/Debit Card. Add appropriate numbers. Click GIVE. You will receive confirmation of your gift.

Q - Can I change my recurring contribution?

A - Yes. You can change it at any time by using Church Teams.

